

# Electric Assistance Program System Benefits Charge Reconciliation Report November 2011

Public Service of NH	
Retail Delivery KWHs	587,381,562
SBC Low Income EAP Rate	\$ 0.0015
SBC Low Income EAP Billed Amount	\$ 881,072.34
Interest on 10% Reserve Fund Balance <sup>(1)</sup>	132.30
<b>SBC Low Income EAP Funding</b>	<b>\$ 881,204.64</b>
EAP Costs	
Discounts Applied to Customers' Bills	\$ 897,441.00
Payments to Community Action Agencies	100,099.07
Incremental Program Expenditures	1,834.99
Pre-program Arrears Recovery	-
<b>Total EAP Costs</b>	<b>999,375.06</b>
<b>SBC Low Income EAP Balance (Expenses exceeded revenues)</b>	<b>\$ (118,170.42)</b>
<b>Total amount due from State Treasury</b>	<b>\$ 118,170.42</b>
Program to Date Reserve Balance	\$ 372,886.38
<sup>(1)</sup> Interest on reserve at 0.43167%	
$\$372,886.38 * 0.43167\% * 30/365 = \$132.30$	

**PUBLIC SERVICE OF NEW HAMPSHIRE**  
**Electric Assistance Program**  
**Number of Active EAP Participants by Discount Tier Levels and Amounts**  
**As of November 30, 2011**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
	445	1	1.6%	\$ 2,075.24	0.2%
	3,999	2	14.8%	24,506.13	2.7%
	5,162	3	19.0%	79,110.95	8.8%
	5,519	4	20.4%	156,676.25	17.5%
	6,025	5	22.2%	241,004.86	26.9%
	<u>5,954</u>	6	<u>22.0%</u>	<u>394,067.57</u>	<u>43.9%</u>
<b>TOTAL</b>	27,104		100.0%	\$ 897,441.00	100.0%

**\*Discount Levels for PSNH:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
1	5%	176% to 185%
2	7%	151% to 175%
3	18%	126% to 150%
4	33%	101% to 125%
5	48%	76% to 100%
6	70%	Up to 75%

**PUBLIC SERVICE OF NEW HAMPSHIRE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**As of November 30, 2011**

	<u>EAP</u>		<u>Non-EAP</u>	
Average Bill (current month)	\$	69.37	\$	96.54
Average Past Due Amount	\$	146.43	\$	159.05
Total Included Accounts Receivable <sup>(1)</sup>	\$	1,886,690.19	\$	37,684,101.69
Number of Accounts <sup>(1)</sup>		27,194		390,337
Percent Past Due:	40.00%	10,878	17.72%	69,168
% Past due 30 days	43.33%	4,713	60.14%	41,597
% Past due 60 days	31.32%	3,407	28.03%	19,388
% Past due 90 days	25.35%	2,757	11.83%	8,183

<sup>(1)</sup> Includes all accounts.